

Customer Service Policy

The Guilderland Public Library strives to offer excellent library services, which include a quality and welcoming facility and a collection that is varied and current. The library staff strives to provide friendly, efficient, confidential and accurate service to all patrons at all times. The Library does not discriminate and offers the same quality of service to all regardless of age, race, sex, nationality, educational background, physical limitations or any other limitations.

Citations

Adopted July 10, 2003

reaffirmed October 10, 2011



GUILDERLAND PUBLIC LIBRARY

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